

# **Knowledge Base Article**

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## **Overview**

This article describes how to record a **Credit Report** for a youth in custody. Credit Reports are required to be requested every year from each of the 3 **Credit Reporting Agencies** for youth in custody who are 14 years and older.

In Ohio Administrative Code Rule 5101:2-42-19 | **Requirements for the provision of independent living services to youth in custody**, section (J) states, "For each child in the custody of the PCSA or PCPA who has attained the age of fourteen, the PCSA or PCPA shall request a credit report from each of the three major credit reporting agencies (CRA) each year until the child is discharged from substitute care. This may be completed simultaneously or separately throughout the year.

(1) A request shall be submitted to at least one CRA by the first semi-annual review (SAR) held after the child attains the age of fourteen.

(2) The PCSA or PCPA shall ensure each child in agency custody who has attained the age of fourteen or older until emancipation, annually receives all copies of their consumer credit report. The PCSA or PCPA shall assist the youth in interpreting the credit reports.

(3) The PCSA or PCPA shall assist youth in the resolution of any inaccuracies reported on any of the credit reports by working with the Ohio attorney general's office.

## **Recording a Credit Report**

Complete the following steps to record the **Credit Reports**. The Credit Reports will pull into the youth's Case Review and Semi-Annual Review.

### Navigating to the Credit Reports Screen

1. Within an Ohio SACWIS Case, click on the **Independent Living** left-hand navigation link.

	Living Arrangement / Guardianship	
	Initial Removal	
	Placement Request	
	Placement/ICCA	
_	Residential Treatment Information	
ŀ	Independent Living	
	Case Plan Tools	
	Visitation Plans	
	Review Tools	
	Family Team Meeting	



2. Click the Credit Reports tab.

	Independent Living		Credit Report	ts
Credit Reporting Filter Criteria				
Youth Name:		Credit Reporting Agency:		
Requested Date:		-		
	From Date	To Date		
Cost Deculte Due				
sort results by:	Requested Date (Descending)	$\checkmark$		
Include Created in Error:				
include created in Error.				
Filter Clear Form				
Filter Clear Form				
Filter Clear Form				
Filter Clear Form Credit Reporting Records Youth Name: *		Add OredB Report		
Filter Clear Form Credit Reporting Records Youth Name: * Result(s) 1 to 8 of 8 / Page 1 of 1		Add Credit Report		
File: Clear Form Credit Reporting Records Youth Name.* Result() 11:0 d10 / Page 1 d1 Youth Name	Credit	Add Credit Report Reporting Agency Reporting Agency Reporting Agency	Provided Date	Inconsistencies
Filter Clean Form Credit Reporting Records Youth Name.* Fisculary) 1to 61/6 / Page 1 d1 Fisculary 1 d1 Fiscular	credit Trans Union	Add Credit Report Reporting Agency Requested Date 04/28/2022	Provided Date	inconsistencies
File: Clear Form Credit Reporting Records Youth Name.* Result() 1to 6 d's / Page 1 d 1 Independent.Wing. Iree add Independent.Wing. Iree add Independent.Wing. Iree	Credit Trans Union Experian	Add Credit Report Reporting Agency Requested Date 042853022 04282022	Provided Date	inconsistencies T
Filter         Clear Form           Oracle Reporting Records         Vouh Name: *           Reading) to 5 d () Fages 1 d 1         Vouh Name           Independent, Ving, Inne         Vouh Name           age         Independent, Ving, Inne           age         Independent, Ving, Inne           age         Independent, Ving, Inne	Credit Tans Unico Esperan Equita:	Reporting Agreey Requested Date C428/002 C428/002 C428/002 C428/002 C428/002	Provided Date	Inconsistencies © © ©
File: Clear Form Credit Reporting Records Vouh Name: * Reauty 10 ad 07 Pages 1 d1 Edit Independent Living, Inne Edit Inne Edit Inne Edit Inne Edit Inne Edit	r Credit Tans Union Esperan Equita: Equita:	Reporting Agency Report Reporting Agency Requested Date 6428/3022 6428/3022 12:00:3221	Provided Date	Inconsistencies
Filte         Clear Form           Credit Reporting Records         Vouh Kame *           Reality 1 to 5 d/b / Paps 1 d 1         Vouth Kame *           IndependentLiving Irene         Vouth Kame *           add         IndependentLiving Irene	Credit Trans Union Experian Equita: Equita: Trans Union	Add Credit Report           Reporting Agency         Requested Date           0425:002         0425:002           0425:002         0425:002           1200:0021         1200:0021	Provided Date	Inconsistencies
File:         Clear Form           Credit Reporting Records         Vouh Name: *           Nouh Name: *         Results) 116 8 d/8 / Page 1 d/1           Edit Independent.Living, Irene         Vouth Name           Edit Independent.Living, Irene         Independent.Living, Irene	Credit Tans Union Experim Equitor Equitor Tans Union Exercision	Add Circlel Report           Reporting Agency         Reporting Coll           0428/0022         0428/0022           0428/0022         0428/0022           1265/0021         1265/0021           1265/0021         1265/0021	Provided Bate	Unconsistencies

The **Credit Reporting Filter Criteria** screen appears displaying the **Credit Reporting Records** grid.

**Note:** You can hover the mouse pointer over the <sup>@</sup> icon to display the first 400 characters of the narrative.

Crec	Credit Reporting Records						
You	h Name: *		~	Add Credit Re	port		
Res	ılt(s) 1 to 6 of 6 / Page	e 1 of 1					
	Youth N	lame	Credit Reporting Agency	Requested Date	Provided Date	Inconsistencies	
ed	IndependentLiv	ring, Irene	Trans Union	08/18/2023	08/18/2023	Yes	۲
ed	IndependentLiv	ing, Irene	Experian	04/28/2022	04/28/2022	No	۲

- 3. To filter and/or navigate through a long list of **Credit Reporting Records**, you may:
  - Enter Filter Criteria (such as the Youth Name and/or Credit Reporting Agency) and click the Filter button to shorten the list of records.



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Last Updated: 08/18/2023

	Independent Living		Cr	redit Reports
Credit Reporting Filter Criteria				
Youth Name:		$\checkmark$	Credit Reporting Agency:	~
Requested Date:	From Date	To Date		
Sort Results By:	Requested Date (Descending)	$\checkmark$		
Include Created in Error: 🗹				
Filter Clear Form				

Click the page navigation buttons below the **Credit Reporting Records** grid to move between additional records.



Go to Previous Page Go to Next Pa	o Next Page	Previous Page
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### Adding a Credit Reporting Record

- 1. In the **Youth Name** field, select the appropriate name from the drop-down list. (Required)
- 2. Click the Add Credit Report button.

Credit	Credit Reporting Records							
Youth	Name: *	IndependentLi	ving, Irene 07/31/2006	$\sim$	Add Credit Report			
Resul	(s) 1 to 6 of 6 / Page 1 of 1					•		
	Youth Nam	e	Credit Reporting Agency		Requested Date	Provided Date	Inconsistencies	
<u>edit</u>	IndependentLiving, Irene		Trans Union		08/18/2023	08/18/2023	Yes	0
<u>edit</u>	IndependentLiving, Irene		Experian		04/28/2022	04/28/2022	No	۲
<u>edit</u>	IndependentLiving, Irene		Equifax		04/28/2022			۲
<u>edit</u>	IndependentLiving, Irene		Equifax		12/06/2021			۲
<u>edit</u>	IndependentLiving, Irene		Trans Union		12/06/2021			۲
<u>edit</u>	IndependentLiving, Irene		Experian		12/06/2021			۲

#### The Credit Report Details screen appears.

Credit Report Details	
Credit Reporting Agency: *	~ ~
Date Credit Report Requested: *	iiii
Date Credit Report Provided to the Youth:	<b> </b>
Were Inconsistencies Found:	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Comments: (expand full screen)	
	✓ABC
	300
	li li

Save Cancel

On the Credit Report Details screen:



- 1. In the Credit Reporting Agency field, select the name of the appropriate credit reporting agency. (Required)
- 2. Enter the **Date Credit Report Requested**. (Required)
- 3. Enter additional information in the **Comments** field, if desired.
- 4. Click the **Save** button.

Credit Report Details		
Credit Reporting Agency: *	Experian V	
Date Credit Report Requested: *	08/18/2023	
Date Credit Report Provided to the Youth:		
Were Inconsistencies Found:	~	
Comments: (expand full screen)		
Test		
	Save Cancel	

The Credit Reporting Filter Criteria screen appears.



### **Editing a Credit Reporting Record**

- 1. Navigate to the **Credit Reporting Filter Criteria** screen displaying the **Credit Reporting Records** grid using the steps previously discussed.
- 2. Click the **Edit** link beside the appropriate credit reporting record.

Credit Reporting Records						
Youth Name: *		Add Credit Report				
Result(s) 1 to 7 of 7 / Page 1 of 1						
Youth Name	Credit Reporting Agency	Requested Date	Provided Date	Inconsistencies		
edit IndependentLiving, Irene	Trans Union	08/18/2023	08/18/2023	Yes	۲	
edit	Experian	08/18/2023			۲	
edit IndependentLiving, Irene	Experian	04/28/2022	04/28/2022	No	۲	

The Credit Report Details screen appears.

Credit Report Details			
Credit Deporting Agency: *			
Great Reporting Agency.	Equifax	$\checkmark$	
Date Credit Report Requested: *	08/18/2023		
Date Credit Report Provided to the Youth:	08/18/2023		
Were Inconsistencies Found:	Yes	$\sim$	
Date Inconsistencies reported to the Ohio Attorney General:	08/18/2022		
	00/10/2023		
Historical Comments: (expand full screen)			
08/18/2023 04:10:48 PM - Worker, William : test			
Updated Comments: (expand full screen)			
test			
	Save Cancel		



3. Enter or modify information as appropriate.

**Note:** Upon save, **Credit Reporting Agency** and **Date Credit Report Requested** will not be editable. When **Date Credit Report Provided to the Youth**, **Were Inconsistencies Found**, and **Date Inconsistencies Reported to the Ohio Attorney General** are entered and saved, they will no longer be editable.

4. If you selected **Yes** in the **Were Inconsistencies Found** field, you must enter the **Date Inconsistencies Reported to the Ohio Attorney General**. This date must be the day of or after the **Date Credit Report Requested**.

Date Credit Report Provided to the Youth:			
Were Inconsistencies Found:	Yes	~	
Date Inconsistancies Reported to the Ohio Attorney General:		) 🛗	
Historical Comments: Expand Full Screen			•
01/01/2016 - 03:30:12 PM - SACWIS, Suzie: The first comment			^
01/03/2016 - 06:30:12 AM - SACWIS, Suzie: The second comment			
			~
Updated Comments:			
			^
			~
<b>✓ABC</b> 300			
Created In Error		01/0	11/2016
	S	ave Car	

5. The **Historical Comments** field displays any comments that were entered previously and is not editable. Enter any additional or updated information in the **Updated Comments** text field. (Optional)



**Note:** After saving this record, any comments entered in the **Updated Comments** field will be added to the previous Comments and will display in the **Historical Comments** field (as shown by the "second comment" in the example above).

- 6. If this record was created in error, click the **Created in Error** checkbox (shown in blue above).
- 7. Click the **Save** button.

The **Credit Reporting Filter Criteria** screen appears displaying the **Credit Reporting Records** section.

**Note:** If you marked the record as **Created in Error**, it will no longer display in the grid by default. To display these records, click the **Include Created in Error** checkbox in the Filter Criteria section of the screen and click the **Filter** button. The grid will display a **Created in Error** indicator beside the relevant records as shown below.

	Independent Living			Credit Repor	ts
Credit Reporting Filter Criteria					
Youth Name:		~ °	credit Reporting Agency:		$\checkmark$
Requested Date:	- From Date	To Date			
Sort Results By:	Requested Date (Descending)	$\checkmark$			
Include Created in Error:					
Credit Reporting Records					
Youth Name: *		$\checkmark$	Add Credit Report		
Result(s) 1 to 0 of 0 / Page 1 of 1					
Youth Name	Credit Reporting Agency	Requested Date	Provided Date	Inconsistencies	
edt IndependentLiving, Irene	Trans Union	08/18/2023	08/18/2023	Yes	۲
edt IndependentLiving, Irene	Experian	08/18/2023			•
edt IndependentLiving, Irene	Equifax	08/18/2023	08/18/2023	Yes	•
view IndependentLiving, Irene	Trans Union	04/28/2022	08/18/2023	No	Created in Error
Me IndependentLiving. Irene	Experian	04/28/2022	04/28/2022	No	<u>^</u>

If you need additional information or assistance, please contact the OFC Automated Systems Help Desk at <u>SACWIS HELP DESK@jfs.ohio.gov</u>.